Testing the team contract

Difficult situations arise in nearly every team environment. Using your team contract and address/discuss your response to the following situations. If needed, amend your team contract.

1. Your project client is a challenge to work with. She is frequently unavailable to meet with the team and is unresponsive to queries about design selection and preferences. What should be done to ameliorate the difficulties in client-team interaction and ensure a maximum amount of client and team satisfaction with the project?
2. One of the members of your three person team is frequently late when completing assigned tasks. When work is completed, it is done so in a rushed manner. Ignoring this team member will add significant burden to others on the team, but waiting around for them will put the project at risk. What will jump start this underperforming team member?

3. Two team members are in constant conflict about the quality of work produced. Team member A is meticulous and particular about every choice and detail added to the project. His work is very good, but proceeds at a very slow pace. Team member B is responsible and does not cut corners, but also strives to finish as much project work as quickly as possible by not being as meticulous. How can this difference in quality expectations be resolved?
4. Several members of a design team are striking out on their own path. They are resistant to following suggestions by mentors with respect to their process, fabrication, and teamwork. When they do take part in recommended activities, it is done so without care in order to “get it over with” and get back to doing things their way. What can be done to ensure that resources to the team are leveraged in a responsible manner?

**Action item**

Bring a copy of the completed team contract to the team meeting. Keep an electronic copy for your team archive.

Determine team name and email it to Jay (mccormack@uidaho.edu) by COB Thursday.